

Welcome to the new Online Banking for Gilmer National Bank.

This document will walk you through the steps to register for Online Banking. Customers will need to register as if they are a new user in Online Banking, even if they have used Gilmer National Bank's Online Banking in the past.

On this page, select one of the following:

1. The "Register" link in the top right corner,



2. The "register online" link under New Users, or



3. Click on the "Register" button under New Users.



GILMER NATIONAL BANK

[Log On](#) | [Register](#)

Log On

Welcome to Online Banking! In order to keep your accounts and information safe, we have added additional layers of security to the login process. These security measures validate you as an authorized user and give you the peace of mind that you are logging into our official Online Banking site. Please enter your Online Banking username.

Existing Users

Username

Submit

New Users

New users may [register online](#) at any time.

Registration benefits include:

- Access to account balances and transactions
- Secure communication with Bank staff
- Ability to perform transfers

Register

Always check your browser for the 'Lock' symbol that indicates that you are connected to us using an encrypted connection. If you ever doubt the authenticity of this site, double-click the lock symbol in your browser and verify the validity of the associated certificate.

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MEMBER **FDIC**

For Personal Customers, the following fields are seen:

- First Name (please note that this needs to match your name as it is seen on your statement)
 - Last Name
 - SSN (all 9 digits are required)
 - Date of Birth
 - Account Number (any account number that you are an owner on)
 - Home Phone
 - Mobile Phone
- OR

For Business Customers, the following fields are seen:

- Company Name (please note that this needs to match the company name as it is seen on statements)
 - Tax ID
 - Account Number
 - Home Phone
 - Mobile Phone
- OR

If any information is not correct, you will be redirected to an Alternate form for registration. This form is covered at the end of this document.

Verify Identity (Registration Step 1 of 7)

Existing customers can register for online banking by following our quick and easy enrollment process. To begin, please complete the fields below to help us determine which accounts you should have access to once you log on to Online Banking. Be sure to enter the information exactly as it appears in our records.

Problems?
Customers who are unable to register here can submit a request to our staff using [this alternative form](#).

Owner Identity All Fields Required
Help us identify the owner of the accounts you wish to access.

Is this a Business? Yes No

First Name ◀ The account owner's first name

Last Name

SSN

Date of Birth mm/dd/yyyy

Account Number

*** Phone numbers (at least one is required)**

Home Phone

Mobile Phone

Submit

Verify Identity (Registration Step 1 of 7)

Existing customers can register for online banking by following our quick and easy enrollment process. To begin, please complete the fields below to help us determine which accounts you should have access to once you log on to Online Banking. Be sure to enter the information exactly as it appears in our records.

Problems?
Customers who are unable to register here can submit a request to our staff using [this alternative form](#).

Owner Identity All Fields Required
Help us identify the owner of the accounts you wish to access.

Is this a Business? Yes No ◀ Does a business own the account?

Company Name

Tax ID

Account Number

*** Phone numbers (at least one is required)**

Home Phone

Mobile Phone

Submit

Choose Username and Password (Registration Step 2 of 7)

Congratulations, we were able to locate your customer record. Please enter a username and password that you will use to log on once you have registered.

Your password must contain at least 8 characters and it must meet all of the following requirements:

- Mixed Case (at least 1 upper case and 1 lower case)
- Alpha Numeric (at least 1 letter and 1 number)
- Special Character (at least 1 character that isn't a number or letter)



Username and Password

Provide us with a username and password.

Username

Password

Confirm Password

Submit

◀ The username must be at least (8) characters long and can only contain the following characters A-z0-9_@.

Security Phrase (Registration Step 3 of 7)

Please create a unique phrase that only you are familiar with. This phrase will be displayed to you whenever you log into the Online Banking system. The purpose of this phrase is to assure you that you are logging into your financial institution's secure Online Banking site instead of a fraudulent site.

Always remember that if you do not see your unique phrase when logging into the Online Banking system do not key in your passcode and call your financial institution immediately!

Security Phrase

Submit

Security Questions (Registration Step 4 of 7)

Please configure 5 different questions below. These questions will be used to perform additional authentication when logging into Online Banking. You can select pre-defined questions from the drop down menus, create your own unique questions by typing them in the space below the drop down menu, or use a combination of either pre-defined or custom questions. For each question, please type an answer in the field below the question.

To provide maximum protection for your online accounts from unauthorized use, it is best to choose questions that only you or other authorized users will know the answers to. Your answers will not be case-sensitive.

Question 1 of 5

Select Question

Custom Question

Answer

Question 2 of 5

Select Question

Custom Question

Answer

Question 3 of 5

Select Question

Custom Question

Answer

Question 4 of 5

Select Question

Custom Question

Answer

Question 5 of 5

Select Question


Custom Question

Answer

The Customer name will be populated in the fields however in order to add an email address you will need to click the “+ Add” button. This is the email address that will be signed up for alerts for Security purposes in Online Banking, as well as when a secure message has been sent to the Customer from Gilmer National Bank.

Accounts ▾ Transfers & Payments ▾ Mobile Deposits ▾ Messages (0) ▾ Alerts (0) ▾ e-Notification

Update User Profile / Preferences (Registration Step 6 of 7)



Profile and Preferences All Fields Required

Please update your personal information and settings.

First Name

Last Name

Emails

Email	Primary	Use For E-Delivery
<input type="text" value="email@address.com"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

+ Add Edit Delete Emails 1 - 1 of 1

Show Non-Active Accounts

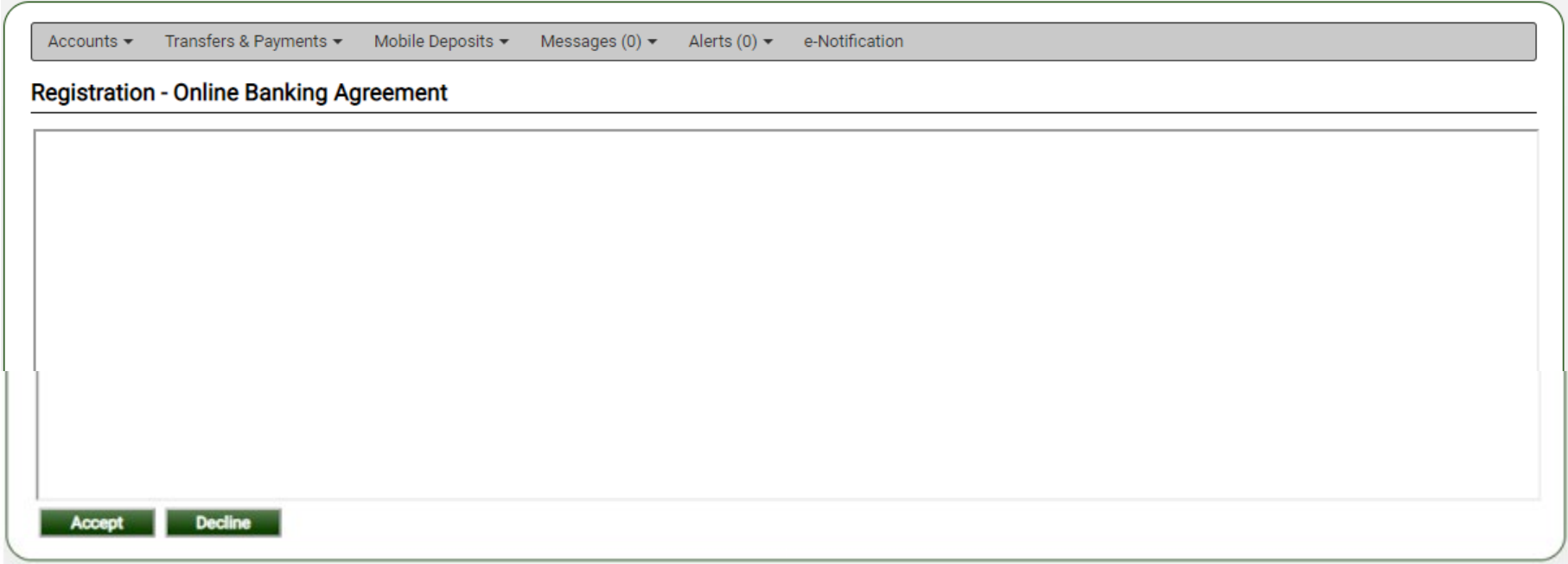
Allow Password Reset

Items Per Page

Check Image Size

Submit


You will then be presented with the Online Banking Agreement that will need to be reviewed and accepted. Click on “Accept” in order to complete the registration process.



Security Code Delivery Methods (Registration Step 7 of 7)

For your protection we have added an additional layer of security. When logging into Online Banking, you may be asked to enter a security code. This code can be sent to you via text message or through an automated phone call.

Please provide a valid phone number that can receive such messages and specify whether the message should be delivered via text or voice. You will be able to add more delivery methods once you have logged into Online Banking.

**Security Code Delivery Method**
Please configure the initial delivery method below.

Type	<input type="text" value="Please select a type"/>	<i>◀ The type of message (text/SMS or voice)</i>
Phone Number	<input type="text" value="Please select a type"/> <input type="text" value="Text Message / SMS"/> <input type="text" value="Voice Phone Call"/>	
Test Message	<input checked="" type="radio"/> Yes - Send a test message <input type="radio"/> No - Do not send a test message	
Nickname	<input type="text"/>	
<input type="button" value="Submit"/>		

Message and data rates may apply. Such charges include those from your communications service provider.

NOTE: You do have the option to change this step from the Security Code to answering Security Questions (3 random questions will be chosen). Additionally, the next time that you log into Online Banking, an option will be presented to bypass the security code or security questions.

You have completed the Online Banking registration! An Admin at Gilmer National Bank will be activating the Online Banking access. Once approved, you will receive an email which will then allow you to login to Online Banking.

Accounts ▾ Transfers & Payments ▾ Mobile Deposits ▾ Messages (0) ▾ Alerts (0) ▾ e-Notification

Status - New User


The information you submitted during registration is currently being reviewed. Please wait for an administrator to activate your Online Banking login.

Welcome to Online Banking



donotreply@gnbgilmer.com on behalf of noreply@ibtapps.com(donotreply@gnbgilmer.com via gnbgilmer.com)

To ● Neva Kani

 The actual sender of this message is different than the normal sender. [Click here to learn more.](#)

[EXTERNAL SENDER] Use caution on links and attachments!


Welcome to Online Banking. Your account has been activated.

Alternate Form

If redirected to the following form, the information that is being used to register is not matching up exactly to the information in the system at Gilmer National Bank. Please fill out the following form, which will send a 'Request for Access' to the Bank. A Bank representative will get back to you shortly regarding your access.

Registration - Request Access

To begin, please complete the fields below to help us determine which accounts you should have access to once you log on to Online Banking. Our staff will be contacting you shortly.

 **Owner Identity** All Fields Required
Help us identify the owner of the accounts you wish to access.

Is this a Business? Yes No

First Name ◀ The account owner's first name

Last Name

SSN

Account Number

Date of Birth mm/dd/yyyy

Desired Username

Email Address

***Phone Numbers** (at least one is required)

Home Phone

Mobile Phone

Submit Request

Request Access Received

Your request for access to Online Banking has been received. Our staff will contact you once they have processed your request.